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Item #	Title	USD	Quantity	Total
<b>Aging Services</b> For surveys conducted between July 1, 2019 and June 30, 2020				
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7719.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$187.00		
7719.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7719.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
7719.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
7719.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7719.71	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$517 2 users = \$1,026 3 users = \$1,535 4 users = \$2,044 5 users = \$2,553 Unlimited users = \$5,607 CD-ROM prices include shipping and handling.			
7719.61	<b>SURVEY PREPARATION PACKAGE — Package 1</b> Accreditation Sourcebook (Spiral bound), Standards Manual (Spiral bound), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$711.00		
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7719.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
7719.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		
7916.50	Introduction to Performance Measurement for Aging Services (PDF download)	\$52.00		
7917.44	Mark of Quality for Aging Services brochure (pack of 50)	\$20.00		
7914.42	Guide to Selecting an Assisted Living Community (pack of 50)	\$20.00		









Item #	Title	USD	Quantity	Total
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8619.16	 <b>STANDARDS MANUAL (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$288 2 users = \$568 3 users = \$848 4 users = \$1,128 5 users = \$1,408 Unlimited users = \$3,088 CD-ROM prices include shipping and handling.			
8619.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$187.00		
8619.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8619.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
8619.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
8619.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8619.71	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$517 2 users = \$1,026 3 users = \$1,535 4 users = \$2,044 5 users = \$2,553 Unlimited users = \$5,607 CD-ROM prices include shipping and handling.			
8619.61	<b>SURVEY PREPARATION PACKAGE — Package 1</b> Accreditation Sourcebook (Spiral bound), Standards Manual (Spiral bound), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$711.00		
8619.64	<b>SURVEY PREPARATION PACKAGE — Package 2</b> Standards Manual (Spiral bound), Survey Preparation Workbook (Spiral bound), Standards Conformance Checklist (3-hole drilled, shrink wrapped), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$758.00		
8619.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
8619.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		

Item #	Title	USD	Quantity	Total
<b>Child and Youth Services</b> For surveys conducted between July 1, 2019 and June 30, 2020				
8819.17	 <b>STANDARDS MANUAL (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$280 2 users = \$560 3 users = \$840 4 users = \$1,120 5 users = \$1,400 Unlimited users = \$3,080 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8819.16	 <b>STANDARDS MANUAL (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$288 2 users = \$568 3 users = \$848 4 users = \$1,128 5 users = \$1,408 Unlimited users = \$3,088 CD-ROM prices include shipping and handling.			
8819.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$187.00		
8819.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8819.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
8819.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
8819.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
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8819.64	<b>SURVEY PREPARATION PACKAGE — Package 2</b> Standards Manual (Spiral bound), Survey Preparation Workbook (Spiral bound), Standards Conformance Checklist (3-hole drilled, shrink wrapped), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$758.00		
8819.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
8819.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		




Item #	Title	USD	Quantity	Total
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7919.16	 <b>STANDARDS MANUAL (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$288 2 users = \$568 3 users = \$848 4 users = \$1,128 5 users = \$1,408 Unlimited users = \$3,088 CD-ROM prices include shipping and handling.			
7919.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$183.00		
7919.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7919.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
7919.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
7919.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7919.71	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$517 2 users = \$1,026 3 users = \$1,535 4 users = \$2,044 5 users = \$2,553 Unlimited users = \$5,607 CD-ROM prices include shipping and handling.			
7919.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
7919.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		
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7916.50	 Introduction to Performance Measurement for Aging Services (Electronic Download)	\$52.00		
7916.49	Consumer Guide to Understanding Financial Performance in CCRCs (pack of 25 booklets)	\$72.00		
7917.44	Mark of Quality for Aging Services brochure (pack of 50)	\$20.00		
7914.42	Guide to Selecting an Assisted Living Community brochure (pack of 50)	\$20.00		

Item #	Title	USD	Quantity	Total
<b>Employment and Community Services</b> For surveys conducted between July 1, 2019 and June 30, 2020				
9619.17	 <b>STANDARDS MANUAL (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$280 2 users = \$560 3 users = \$840 4 users = \$1,120 5 users = \$1,400 Unlimited users = \$3,080 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
9619.16	 <b>STANDARDS MANUAL (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$288 2 users = \$568 3 users = \$848 4 users = \$1,128 5 users = \$1,408 Unlimited users = \$3,088 CD-ROM prices include shipping and handling.			
9619.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$187.00		
9619.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
9619.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
9619.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
9619.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
9619.71	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$517 2 users = \$1,026 3 users = \$1,535 4 users = \$2,044 5 users = \$2,553 Unlimited users = \$5,607 CD-ROM prices include shipping and handling.			
9619.61	<b>SURVEY PREPARATION PACKAGE — Package 1</b> Accreditation Sourcebook (Spiral bound), Standards Manual (Spiral bound), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$711.00		
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9619.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
9619.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		

Item #	Title	USD	Quantity	Total
<b>Medical Rehabilitation</b> For surveys conducted between July 1, 2019 and June 30, 2020				
7619.17	 <b>STANDARDS MANUAL (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$280 2 users = \$560 3 users = \$840 4 users = \$1,120 5 users = \$1,400 Unlimited users = \$3,080 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7619.16	 <b>STANDARDS MANUAL (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$288 2 users = \$568 3 users = \$848 4 users = \$1,128 5 users = \$1,408 Unlimited users = \$3,088 CD-ROM prices include shipping and handling.			
7619.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$187.00		
7619.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7619.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
7619.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
7619.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
7619.71	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$517 2 users = \$1,026 3 users = \$1,535 4 users = \$2,044 5 users = \$2,553 Unlimited users = \$5,607 CD-ROM prices include shipping and handling.			
7619.61	<b>SURVEY PREPARATION PACKAGE — Package 1</b> Accreditation Sourcebook (Spiral bound), Standards Manual (Spiral bound), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$711.00		
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7619.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
7619.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		

Item #	Title	USD	Quantity	Total
<b>Opioid Treatment Program</b> For surveys conducted between July 1, 2019 and June 30, 2020				
8719.17	 <b>STANDARDS MANUAL (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$280 2 users = \$560 3 users = \$840 4 users = \$1,120 5 users = \$1,400 Unlimited users = \$3,080 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8719.16	 <b>STANDARDS MANUAL (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$288 2 users = \$568 3 users = \$848 4 users = \$1,128 5 users = \$1,408 Unlimited users = \$3,088 CD-ROM prices include shipping and handling.			
8719.11	 <b>STANDARDS MANUAL (Spiral bound printed copy)</b>	\$187.00		
8719.27	 <b>SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$174 2 users = \$348 3 users = \$522 4 users = \$696 5 users = \$870 Unlimited users = \$1,914 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8719.26	 <b>SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$182 2 users = \$356 3 users = \$530 4 users = \$704 5 users = \$878 Unlimited users = \$1,922 CD-ROM prices include shipping and handling.			
8719.21	 <b>SURVEY PREPARATION WORKBOOK (Spiral bound printed copy)</b>	\$116.00		
8719.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599 A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
8719.71	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (CD-ROM)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$517 2 users = \$1,026 3 users = \$1,535 4 users = \$2,044 5 users = \$2,553 Unlimited users = \$5,607 CD-ROM prices include shipping and handling.			
8719.61	<b>SURVEY PREPARATION PACKAGE — Package 1</b> Accreditation Sourcebook (Spiral bound), Standards Manual (Spiral bound), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$711.00		
8719.64	<b>SURVEY PREPARATION PACKAGE — Package 2</b> Standards Manual (Spiral bound), Survey Preparation Workbook (Spiral bound), Standards Conformance Checklist (3-hole drilled, shrink wrapped), and Standards Manual w/ Survey Preparation Questions from the Workbook (CD-ROM, 1 user)	\$758.00		
8719.62	<b>SURVEY PREPARATION PACKAGE — Package 3</b> Standards Manual (Spiral bound) and Survey Preparation Workbook (Spiral bound)	\$292.00		
8719.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		



Item #	Title	USD	Quantity	Total
<b>Vision Rehabilitation Services</b> For surveys conducted between July 1, 2019 and June 30, 2020				
9719.72	 <b>STANDARDS MANUAL with SURVEY PREPARATION WORKBOOK (Electronic Download)</b> Circle the number of user licenses you need and enter the Total to the right: 1 user = \$509 2 users = \$1,018 3 users = \$1,527 4 users = \$2,036 5 users = \$2,545 Unlimited users = \$5,599  A link to download the product will be sent to the email listed on page 1. Product link expires 90 days after purchase. Downloads are not refundable or exchangeable.			
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9719.11	 <b>STANDARDS MANUAL with SURVEY PREPARATION QUESTIONS (Spiral bound printed copy)</b>	\$225.00		
9719.61	<b>SURVEY PREPARATION PACKAGE — Package 1</b> Accreditation Sourcebook (Spiral bound), Standards Manual with Survey Preparation Questions (Spiral bound), and Standards Manual w/ Survey Preparation Questions (CD-ROM, 1 user)	\$735.00		
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9719.35	<b>Standards Conformance Checklist</b> (3 hole-drilled and shrink wrapped)	\$58.00		
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<b>DC residents</b> Add applicable 6% sales tax.		<b>DC Sales Tax:</b>
		<b>TOTAL AMOUNT DUE (USD):</b>

Shipping and Handling — Choose One (allow 2–3 business days for processing)		
Order total (USD):	UPS Ground Service (USD)	UPS Next Day Air (USD)
Under \$75	\$10.00	\$49.00
\$76 – \$125	\$11.00	\$50.00
\$126 – \$175	\$12.00	\$51.00
\$176 – \$250	\$14.00	\$63.00
\$251 – \$635	\$15.00	\$71.00
\$636 – \$785	\$17.00	\$77.00
Over \$785	Call for estimate	Call for estimate
<b>Alaska and Hawaii:</b>	Add \$20.00 to the amount above.	
<b>Overseas:</b>	\$65.00	